Sean H. Murphy

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Skills, Knowledge and Experience

Web Site Design / Administration / Programming

- Designed web sites for various clients, including upgrading and expanding existing sites
- Converted client business process outline documents to web site layouts
- Maintained web sites using web-based content management systems
- Set up, configured, and maintained web, mail, DNS, and FTP servers
- Administered web sites and servers using web-based administration tools
- Programmed custom solutions / applications using VB, VB.NET, ASP, SQL, JavaScript, CSS, HTML, DHTML, XML

Customer Service / Support

- Managed the Customer Support section of an Internet Service Provider
- Provided on-site and telephone support to residential and small business clients for a wide variety of hardware and software issues, including network problems

Technical Writing

- Collaborated in a team environment to research, produce, and provide quality control for training control documents and instructional guides

Adult Education

- Instructed for certificate and diploma programs at Georgian College, specifically Hardware Essentials, Hardware Troubleshooting, MS-DOS, and TCP/IP
- Instructed small groups of adults for computer skills upgrading courses

General Computer

- Extensive experience using Microsoft computer software, including applications and operating systems
- Extensive experience installing and troubleshooting hardware and software
- Able to adapt to new hardware / software and develop a working knowledge very quickly

Management

- Managed small teams of adults and youth to accomplish on-going goals
- Managed large group of adults and youth to accomplish specific short-term goals
- Managed independent sub-contractors as part of the fulfillment of a larger contract
- Dealt with various disciplinary issues and inter-personal conflicts while following established guidelines and procedures

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Employment History

Sean H. Murphy (1998 – present) – Self-Employed – Computer Consultant

Department of National Defence (Jul 2007 – Aug 2009)

Saugeen Municipal Airport (Nov 2006 – Mar 2007) – Interim Airport Manager

Georgian College, Owen Sound (1999 – 2005) – Instructor (Part Time – Contracted)

YesIC, Toronto (1996-1998) – Manager of Customer Support

Education

Georgian College of Applied Arts and Technology

- Airport Management and Operations
- 1992 to 1995
- 3 year co-operative education diploma

FE Madill Secondary School (Wingham)

- 1987 to 1992
- OSSD with 7 OAC credits

Canadian Cadet Organization Experience

- 183 Typhoon Squadron – Kincardine (2007-present) – Commanding Officer
- Mid-Western Ontario Gliding Centre (1990-present) – Glider Standards Pilot
- (Previous positions include Centre Commander, Deputy Commander, and Flight Safety Officer)
- Central Region Gliding School (summer 2009) – Supervisory Officer Power Pilot Scholarship
- Cadet Program Update (winter 2009) – Writer (Proficiency Level Four)
- Cadet Program Update (fall 2008) – Team Leader (Advanced Aviation)
- Central Region Gliding School (summer 2008) – Chief Flying Instructor
- Cadet Program Update (winter 2008) – Editor (Year 3 / Summer 3 courses)
- Cadet Program Update (fall 2007) – Writer (Basic Aviation Technology & Aerospace)
- Blackdown Cadet Summer Training Centre (summer 2007) – Flight Commander Airport Operations Course
- 769 Centennaires Squadron – Listowel (2002-2007) – Commanding Officer
- Central Region Gliding School (summer 2002) – Flight Commander
- 543 Royal Canadian Air Cadet Squadron, Wingham (2000-2002) – Supply Officer
- Central Region Gliding School (2000-2002) – Aeromedical Factors Instructor
- Central Region Gliding School (summers of 1998 and 1999) – Flight Safety Officer